

(ver 6.4)

# Ran Dakar

## Linux Systems administrator

### AREAS OF EXPERTISE

System administration

Server configuration

Amazon / Azure Cloud support

Network Services support and maintenance

Linux & open source

### PROFESSIONAL

Open-source

AWS / Azure

ELK Stack

Icinga / Nagios

### PERSONAL SKILLS

Technically minded

Pro-active

Analytical

Service minded

Ambitious

Flexible

Target oriented

Results driven

### PERSONAL DETAILS

Ran Dakar

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### PERSONAL SUMMARY

A highly competent and organized systems administrator with experience of software installation, administration, monitoring & compatibility. Possessing a proven ability to assist with the day-to-day running of an IT department and it's business IT systems. Extensive knowledge of the Linux operating system servers deployment within guidelines to ensure compliance and report on possible improvements. Well mannered, articulate and able to act as point of contact for colleagues and external clients.

### WORK EXPERIENCE

**BaseNet Internet Projects (The Netherlands)** May 2021 - till now  
Acting as SysOps 2nd/03rd line support for all Linux (Debian) systems ([click to view](#))

#### Duties

Maintain, deploy, config and resolve all Linux related Jira tickets via puppet. Participate in the Stand-By duty schedule on behalf of SysOps department. Provide support to ELK Stack, SSL certificates management and many more. Support and maintain a wide range of open source technologies.

**B2C Europe B.V (The Netherlands)** Feb 2018 - May 2021  
Infrastructure Line Manager (temp) & Linux systems engineer ([Click To View](#))

Acting as Sys/DevOps main support engineer for all Linux servers on Azure environment (Ubuntu); managing ICT infrastructure department.

#### Duties

Maintain, deploy, config and resolve all Linux issues by using puppet and CLI. Install, deploy, configure and troubleshoot infrastructure ELK Stack. Monitor and resolve real time incidents by using PRTG and ELK Stack. Maintain FTPS server; share knowledge and coach colleagues.

#### Liberty Global / Ericsson (The Netherlands)

DTV Linux systems engineer February 2017 – February 2018

Acting as Digital TV tier 2/3 support engineer for Ziggo & UPC across all pan European operated countries ([Click To View](#)), 1,500+ Ubuntu/RedHat/AWS servers.

#### Duties

Investigate, troubleshoot and fix problems on relevant Ubuntu Linux using CLI & GUI. AWS & Nagios monitoring IT Infrastructure and video services.

#### eBay Classifieds Group (The Netherlands)

Linux systems engineer 2014 – 2017

Acting as Linux first line engineer for eBay classifieds group network ([Click to View](#)) at eCG-NOC team 24/7 command center across multip platforms, 2,500+ Ubuntu servers.

DOB: 10/09/1970

Driving license: Yes

Nationality: Dutch

## Duties

Core vitals monitoring by using mainly Nagios, Sensu, and Pager Duty.  
Troubleshoot and resolve on demand Linux Ubuntu (Openstack) and services faultier.

Lead incident handling by using Slack and Jira for communication and case logging.  
Ensure optimal operational Linux systems working, e.g. Apache, MySQL, Puppet.  
Coach, guide and support new employees with the help of confluence.  
Monitoring and support local as well as third-party maintenance contract suppliers.

## KEY SKILLS AND COMPETENCIES

Knowledge of Ubuntu, Amazon Cloud Services, Azure, Apache Server, MySQL, Elasticsearch, Logstash, Kibana, POP Server, Shell/bash Scripting, ruby scripting, X Server, Firewall Server, Software management, GPG, TCP / IP, GRUB, SSH, Puppet, Github, Nagios, Gomez, Openstack, Nginx, OSX, Pingdom, Confluence, PagerDuty, VictorOps, Sensu.

Good understanding of: Monitoring tools, OSX, Web server applications.

Experience of: Ubuntu, SUSE, Apache, ELK Stack, Bash, PagerDuty, Github  
Nginx, openstack, OSX, Pingdom, Confluence, Nagstamon, Sensu, MySQL, Puppet.

## ACADEMIC QUALIFICATIONS

ITIL	2019	Information Technology Infrastructure Library
AWS SysOps	2018	Amazon Web Services SysOps
LOI	2012 - 2014	Linux system administrator, LPIC - 1
A levels:		Final assessment - 10
SYKES	2009 – 2012	MBO (SBK) customer handling coaches
SYKES	2009 – 2012	Management
Self-studies	2002	HTML & JAVA
ROC	2002	Dutch course at ROC Amsterdam
Tel-Aviv College	1993 – 1994	HBO Electronics technician, TV + VCR specialized
I.A.F	1998	Helicopter attack foremost service engineer

## PC-BEST.EU (The Netherlands)

CEO, Linux Ubuntu & OpenSuse administration 2013 - 2014

## Sykes enterprises Inc. (The Netherlands)

Customer Care Operations Team leader 2001 – 2012

2006 – 2012: Team leader of the following departments-  
AT&T, 3Com, Samsung, Dell, Nokia & Nike (on-line EU store)

2004 – 2006: AT&T EMEA customer service Technical Mentor

2001 – 2004: AT&T EMEA customer service representative

## Immigrating to The Netherlands

2000 – 2001

## Novanet Semiconductors (Israel)

Research and Development Laboratory liable 1997 – 2000

## April Techline (Israel)

Meta Systems Security Alarm Devices Technician / JVC Hi-Fi 1995 – 1997

## Afik, the center of education (Israel)

Electronic Teacher 1992 – 1995

## Israeli Air force

Helicopter Bel 206/212 service engineer 1988 – 1991

## LANGUAGE KNOWN

**English** - fluent (read, write and speak)

**Dutch** - good, level 4+ (read, write and speak)

**Hebrew** - mother tongue